



Advisory Notice on the Repair of Combi-Boilers

Most modern combination boilers have a life expectancy of only 5 years and in some cases can be bought for less than £600.00 ex VAT excluding fitting. A typical call out to replace a flue fan on a combination boiler will be in the region of £350.00 ex VAT. Failure of a flue fan can have led to or have masked other faults which can only be seen once the flue fan is replaced. A breakdown can therefore sometimes be more than the cost of a new boiler.

We have no control of the excessively high cost of combination boiler spare parts nor can we stock a full range of parts. Bailey-Johns can repair these boilers at our normal rates, however, customers may wish to contact the combination boiler manufacturer direct as they sometimes have a single set fee for a repair which will include some or all of the parts required. There may be a wait for this service but it is another option. Fitting one new part to a combination boiler does not guarantee that it will not require further work to get it operational.

We recommend that older combination boilers do not have expensive parts fitted. In a winter situation it is easy for a customer to instruct us to repair a combination boiler but they must carefully consider the cost options before making a decision as high repair bills may ensue.

Direct contact by the customer to the manufacturer, although slower, could well be the best option.

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